



Refunds, Payments, and Fines Policy

Definitions:

“Members” – All individuals who are employed by, or engaged in activities with, SVC including, but not limited to, athletes, coaches, coordinators, judges, officials, volunteers, managers, administrators, committee members, Parents, directors, and officers of SVC.

“Parents” means the parent(s) or legal guardian(s) of an Athlete.

Rules:

1. All Members of SVC agree to comply with the rules, regulations, policies and codes of conduct of SVC Volleyball BC, and Volleyball Canada (see the **Membership Rules and Guidelines** for expanded details).
2. Club fees must be paid by the due dates as set by the Board of Directors unless otherwise discussed with the board/treasurer. Players who are still owing may be suspended from club activities until fees are paid in full.
 - a. Club fees are calculated out to include club costs (facilities, equipment, administration, etc.) as well as team costs (coach costs, additional facility time, tournament and referee fees, etc.).
These costs are shared between all athletes and each player pays their portion.
3. If Volleyball BC cancels an event, Members will receive their full portion for their share of the cost of that event (based on the amount of refund from Volleyball BC).
4. If Volleyball BC cancels an event during the event, athletes will receive a partial refund based on the refund provided to the club.
5. If Members decide to withdraw from the club after making their first payment (\$300 to reserve a position on team) but before their first practice, SVC will retain a 10% administration fee.
6. Generally, if Members decide to withdraw within the season they will not receive a refund; however, they may apply to the board to consider a refund based on reasonable circumstances (for example, the family is moving partway through the season, an athlete experiences a season ending injury).
 - a. The board reserves the right to deny a refund dependent on circumstances and this cannot be appealed.
 - b. If the board grants a refund it may not be in full and will follow these general guidelines.
 - i. If Members decide to withdraw within the season and have paid their fees in full, they may receive a portion back less an administration fee of 10%.
 - ii. For example, if they attended 2 of 3 tournaments, the fees for the remaining one tournament would be refunded (unless still owing for hotels, etc.) less the 10% fee.
 - c. If Members decide to withdraw within the season and have paid partial fees, they will not be refunded unless their payments cover more than they currently owe.
 - i. If they still owe, payment will still be requested.
7. If Members do not complete the payment of their fees in part or full for a season, it may hinder their ability to play for SVC in the future.
8. Members may apply for Hardship funding to assist with these fees by reaching out to members of the board or the Treasurer.
9. Members who are fined for poor conduct (including harassment of officials, damage of property, and physical altercations) at Volleyball BC events, practice properties, or elsewhere that SVC must pay, will be expected to pay the fines and fees the club incurs.